

# CopyBox

## USB Duplicator Tower



User Manual

v. 8.0



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## I. Introduction

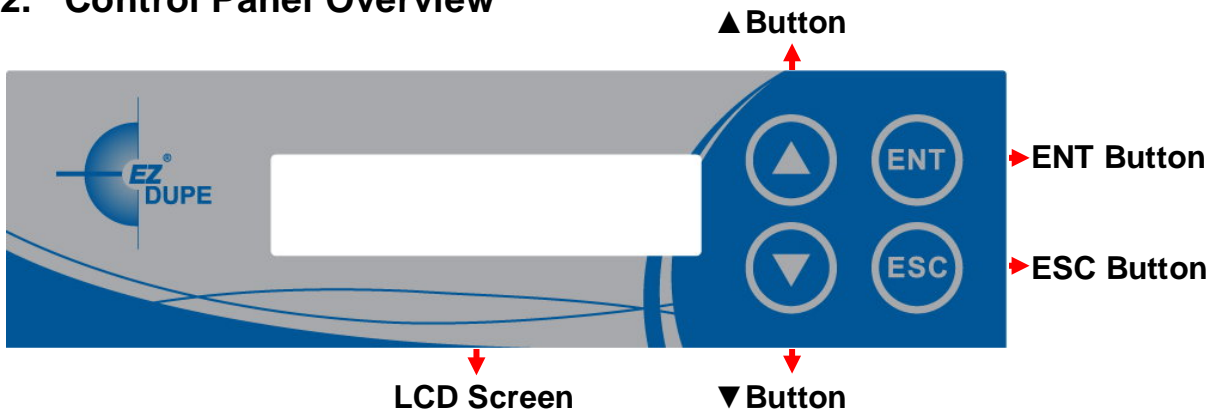
This duplicator system is designed and developed based on the FPGA from the world famous semiconductor company XILINX. Every processing channel is parallel to each other with its own control unit, therefore the duplicator will not sacrifice speed for the increasing number of targets loaded - always remain the same and fast copy speed. The duplicator supports fast copy with multiple file formats created by three major operating systems (Windows/Linux/MAC), and makes mirror copies of data efficiently. Furthermore, this duplicator has been fully tested with quality assurance before leaving our manufacturing facility.

### 1. Features

- a. Each processing channel has its own control unit and operates independently with dedicated bandwidth of up to 35MB per second.
- b. Standalone operation. No PC or software is required, minimizing possible computer virus infection.
- c. Instant power on and off, no warm-up or cool-down required.
- d. Easy-to-use One-Touch copy operation.
- e. Compare function available for verification of copy accuracy
- f. Menu options are user-friendly and easily accessed through the 4-button control panel. Use ▲ or ▼ button to scroll through the options and view the operation status of each channel on the 2-line backlit LCD display.
- g. Support Synchronous and Asynchronous copy modes for best operation efficiency.
- h. Powerful 32-bit CRC checksum to assure data integrity.
- i. Heavy-duty hardware construction for commercial production or personal use.
- j. 115V and 230V switching power supply maximizes portability for operation anywhere.
- k. Designed to save users time and effort in creating multiple copies quickly and reliably.
- l. Unique source data analysis to copy data area only to achieve highest efficiency
- m. Supports multiple file formats: Windows: FAT 16/32、exFAT、NTFS, Linux: Ext 2/3/4, Mac: HFS/HFS+

n. Not only to do copy, but also test flash media capacity and reading/writing speed.

## 2. Control Panel Overview



**▲ Button:** Up, Backward: To navigate backward in the menu.

**▼ Button:** Down, Forward: To navigate forward in the menu.

**ENT Button:** Enter, OK: Execute the function.

**ESC Button:** Escape, Cancel: Go back to the previous level in the menu.

### 3. Specifications

<b>Operation</b>	Standalone (No PC or Software is required)
<b>Target</b>	6 -118 (other configurations available too)
<b>Copy Speed</b>	35 MB/s
<b>Copy Mode</b>	Synchronous and Asynchronous
<b>Copy Area</b>	Whole Media, File and System(Fast Copy)
<b>Supported Media</b>	USB 1.0/2.0/3.0
<b>Supported File System Format (for Fast Copy)</b>	Windows : FAT16/32, exFAT, NTFS Linux : Ext2/3/4 MAC : HFS/HFS+
<b>Display</b>	2-line Backlit Monochrome LCD
<b>Control Button</b>	4 push-button control panel (ENT, ESC, UP, DOWN )
<b>Memory</b>	128MB DDR3

## II. Warning

1. The duplicator tasks mentioned in this user's manual are as following: Copy, Compare, Copy + Compare, Capacity Check, and the functions under Utility sub menu, such as Format FAT32, Format exFAT, Quick Erase, Full Erase and DOD Erase.
2. All the tasks can be executed in synchronous mode, and asynchronous mode (**except Copy + Compare function**).
3. The Green LED flashes during the execution process of a task. After the task is done, the Green LED will stay solid if the process is successful, otherwise the Red LED will be on if the process is failed.
4. Press and hold **ESC** button during the execution process of a task will stop and exit the execution of the task.

5. DO NOT unplug USB drive from the duplicator during the execution process of a task. It may cause damage to the duplicator system and media.
6. It is strongly recommended that the capacities of the source and target media are equal or similar.
7. It is not recommended to use USB card reader to copy different media on the USB duplicator, such as CF/SD/MS cards. It may cause damage to the duplicator system and media.
8. DO NOT plug in USB or flash media until the duplicator boots up. It may cause abnormal results if a USB or flash media with quality issue is plugged in before or during the boot up process.

### III. Synchronous /Asynchronous Mode

#### 1. Synchronous Mode

**Synchronous Mode** (default) means that the duplicator will start to execute a task after the source and target devices have been inserted and the ENT button is pressed. The task will begin and end at the same time for all target devices. Any other target device plugged in during the process of a task will not be executed with the task. Go to section **6.2 Asynchronous Mode** to enable or disable this function.

- a. Insert source media into the source channel and blank media into the target channels properly. The LCD display will show no source disk when source media is not plugged in yet, and show the number of target media inserted when source media plugged in.
- b. The green LED will be on if the target device is plugged in properly.
- c. Select the task from menu, and press **ENT** button to execute it.
- d. During the execution process, the status of each target device can be checked by using the ▲ and ▼ buttons.
- e. After the task is done, LCD display will show the number of successful and failed target(s), and execution time. Go to section **6.10 Show Result Time** to set up the display of time.

#### 2. Asynchronous Mode



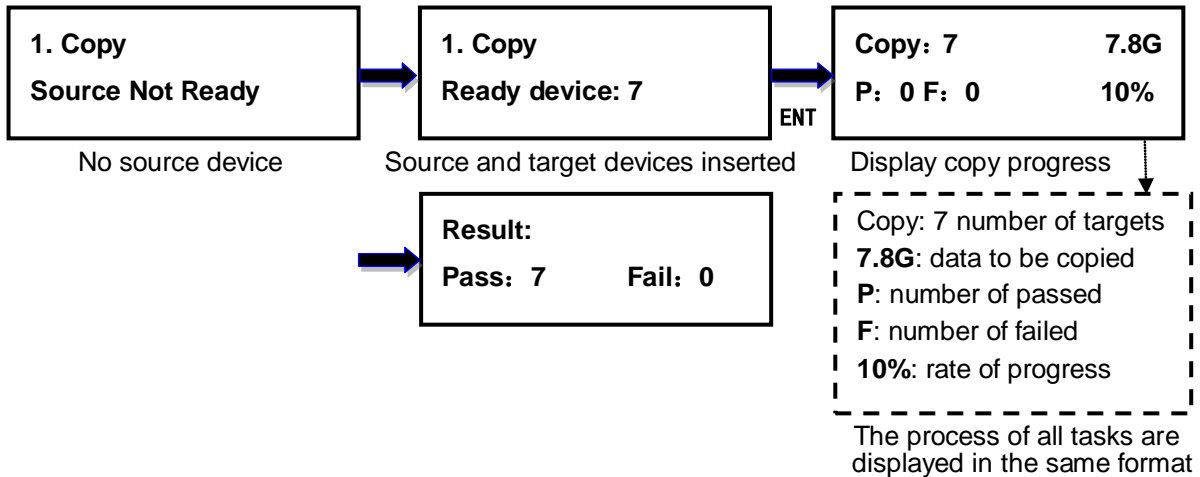
Asynchronous Mode means that the duplicator will read the data from source device into system memory buffer and start to execute a task immediately when target device(s) inserted. Duplicator does not have to wait for all target device(s) inserted in order to start the execution of the task at the same time. No matter the data size of the source device, duplicator can asynchronously execute a task if Asynchronous Mode is enabled. Go to **6.2 Asynchronous Mode** to enable or disable this function.

- a. Insert source media into the source channel, select the task to execute from the menu, and press **ENT** button. Duplicator will start to execute the task now.
- b. Target devices can be plugged in during the execution process, and will start to execute the task immediately
- c. Target device can be removed when it finishes the execution process and its green LED is solid on. New target device can be plugged into the same channel for execution of the task again.
- d. LCD display will show the percentage of execution process, the number of successful and failed target(s). Here the percentage of execution process displayed is only for the least processed target device.
- e. During the execution process, the status of each target device can be checked by using the ▲ and ▼ buttons.
- f. After the task is done for all target devices, press ESC button to exit from the task. LCD display will show the total number of successful and failed target(s), and total execution time. Go to **6.10 Show Result Time** to set up the display of time.
- g. Don't need to wait for all target devices to be done. Each channel executes the task asynchronously.

## IV. Menu Overview

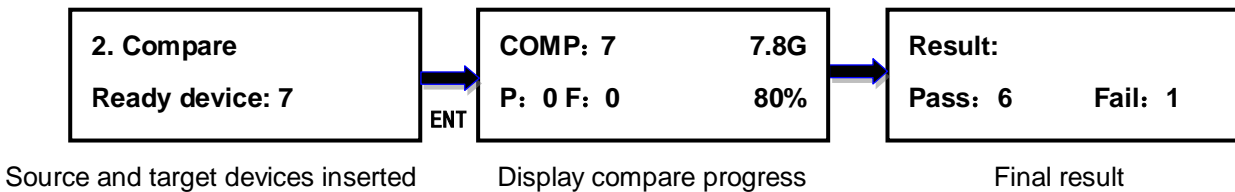
### 1. Copy

To copy from source device to target device(s), please go to **6.1 Copy Area** to select the setting first before this step.



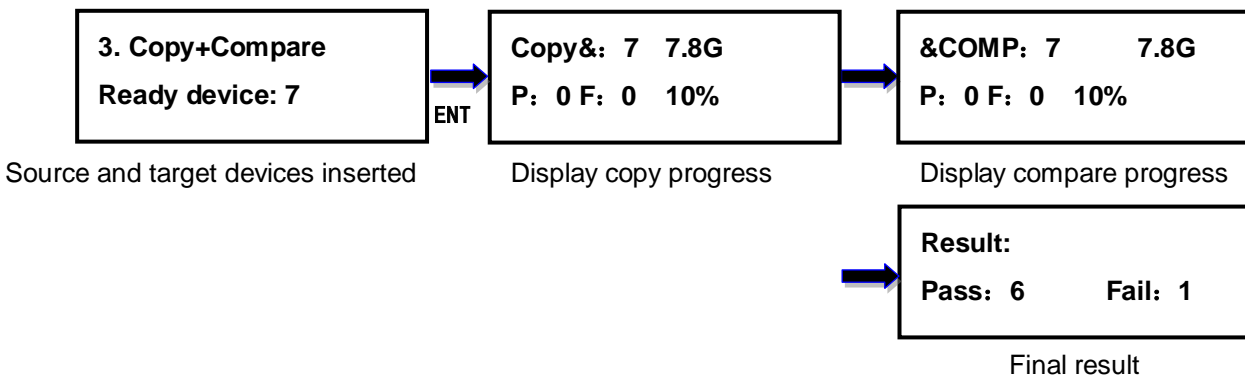
### 2. Compare

This command allows to compare the copied target devices against the source for accuracy.



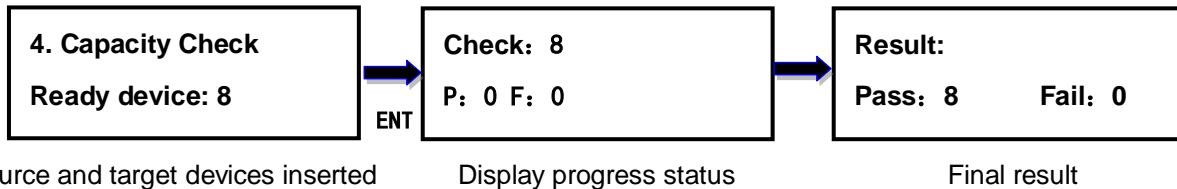
### 3. Copy + Compare

This command allows duplicator to start Copy process first, then follow with Compare process immediately.



## 4. Capacity Check

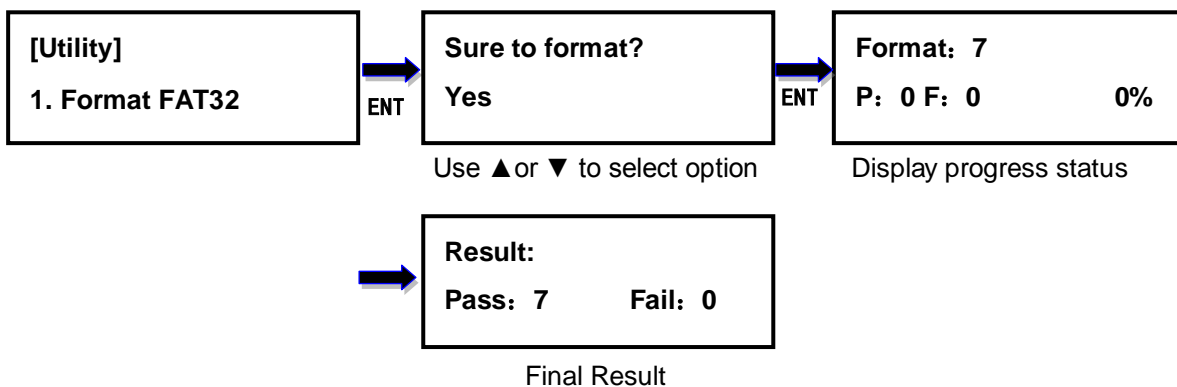
This command allows to verify the device capacity. It can detect the actual capacity of devices within 3 seconds.



## 5. Utility

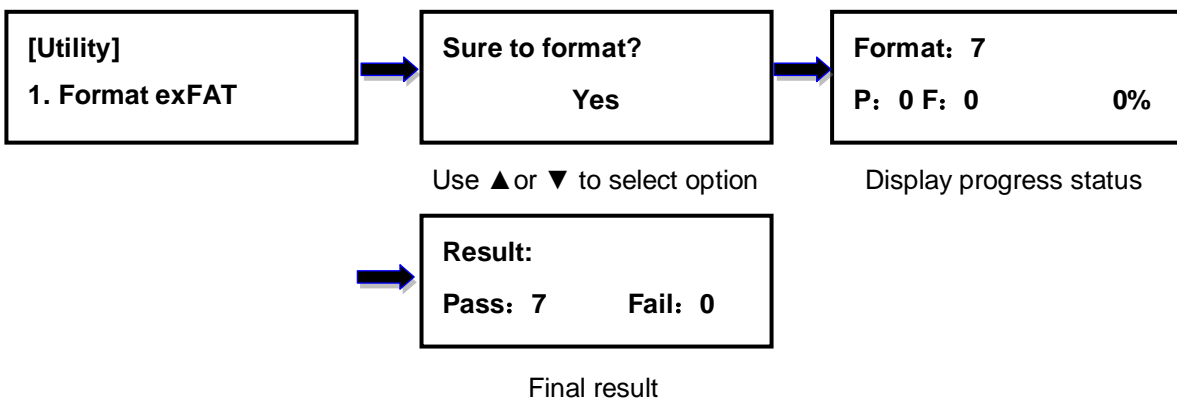
### 5.1. Format FAT32

This option allows to format the target device to FAT32 file format. It will not format the source device, avoiding accidentally erasing the original data content. User will be asked if it is sure to format the target devices before the Format process starts.



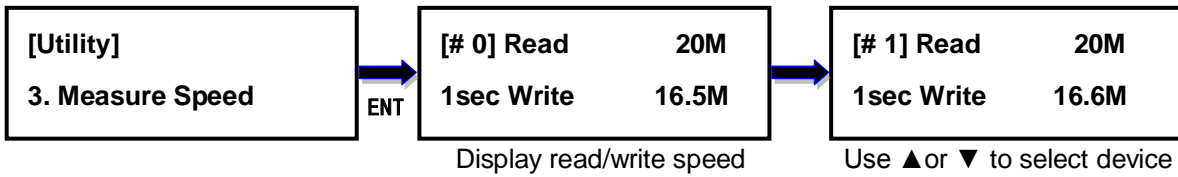
### 5.2. Format exFAT

This option allows to format the target device to exFAT file format. It will not format the source device, avoiding accidentally erasing the original data content. User will be asked if it is sure to format the target devices before the Format process starts.



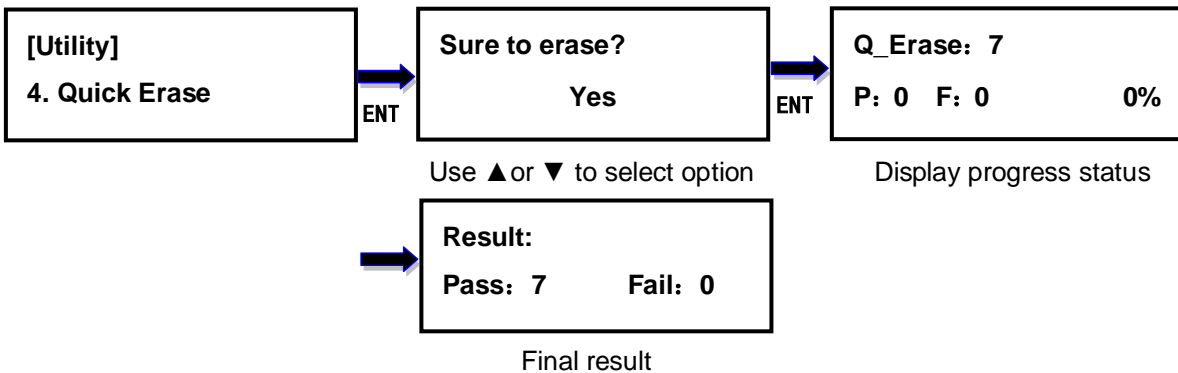
### 5.3. Measure Speed

This option allows to measure the actual Read and Write speed of the target device. This option will NOT alter or erase existing data on the target device.



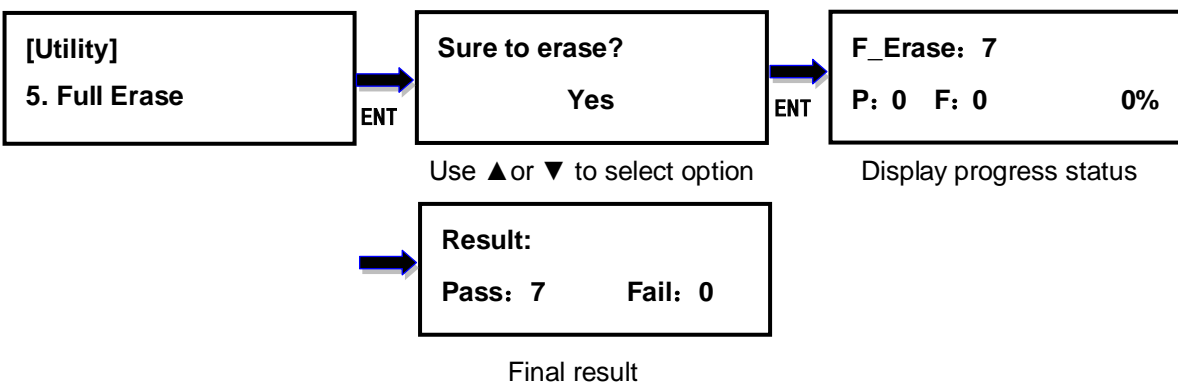
### 5.4. Quick Erase

This option erases the table of content of file system of the target device, so it is fast to do Quick Erase. There is chance that some files can be retrieved by software.



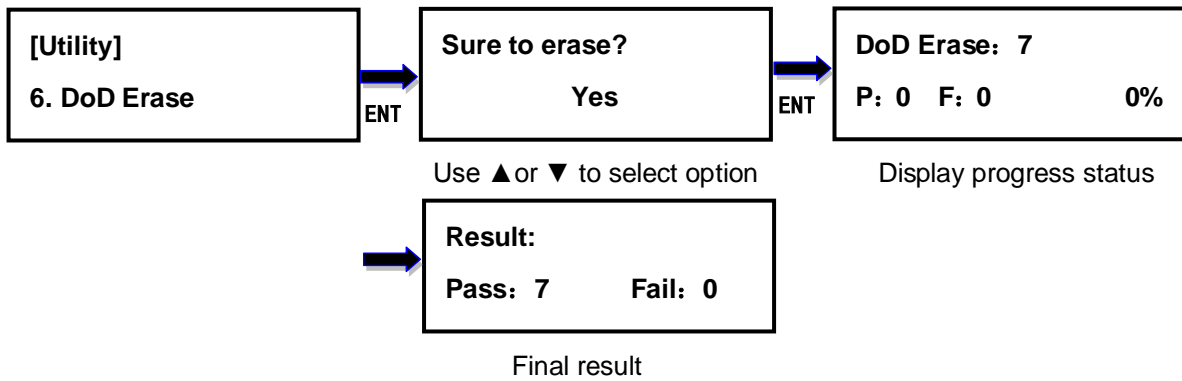
### 5.5. Full Erase

This option completely erases the content of target device. It takes longer time to erase and the content will not be retrieved by software.



### 5.6. DoD Erase

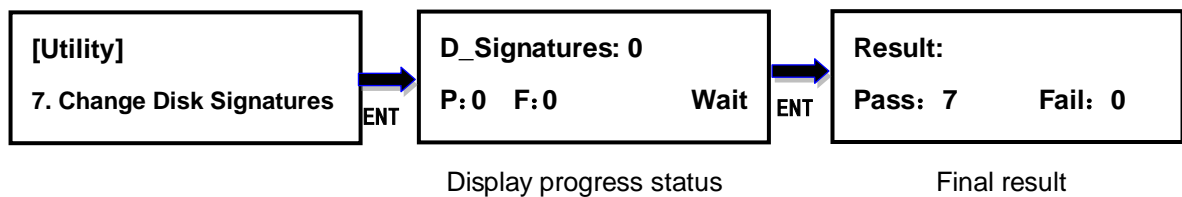
This is to comply with the U.S.A. Department of Defense (DoD 5220) standard to fully erase the media by rewriting bit by bit three times to guarantee the data to be permanently deleted. It takes the longest time to erase, and the content will not be retrieved by software.



### 5.7. Change Disk Signatures

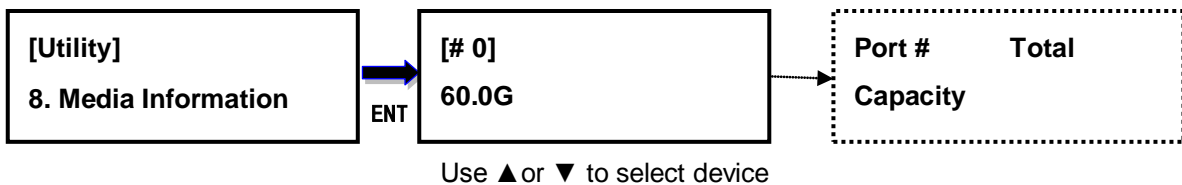
Duplicator generates the same disk signatures after copy which may cause computer unable to read the disk correctly when two disks with identical disk signatures are presented, or shut down the computer. This function allows to change disk signature.

**Attention: it will cause error (data mismatch) if compare the disks after execution of this function.**



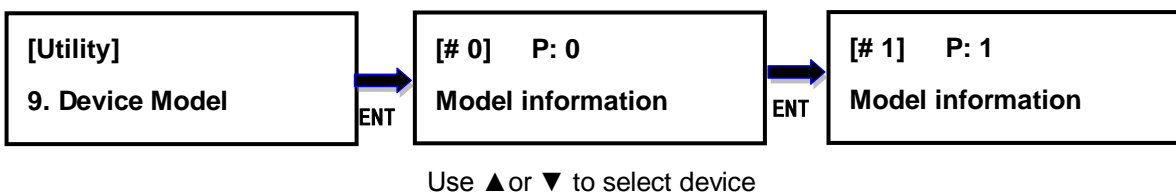
### 5.8. Media Information

This option displays the information of selected device media, such as total capacity, file format and the size of data content.



### 5.9. Device Model

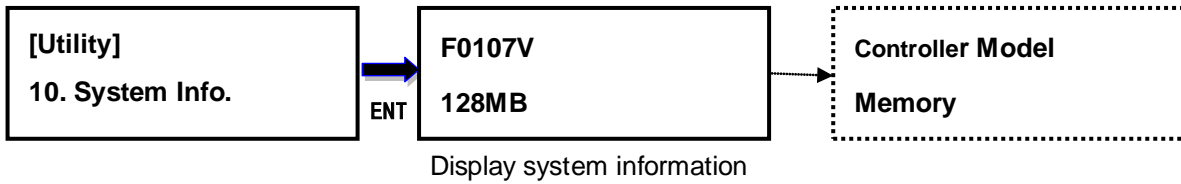
This option displays the model information of selected device, such as device model, serial information and firmware version



### 5.10. System Information

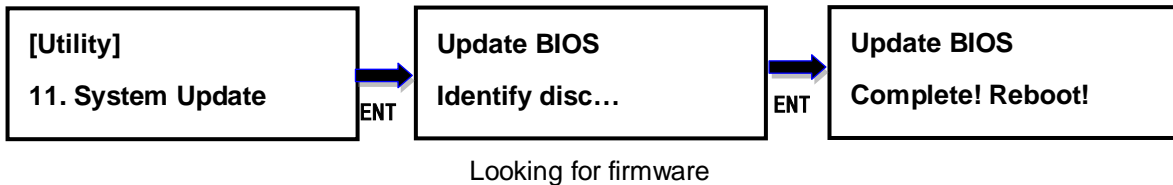
This option displays general information of the duplicator, including controller model,

system memory size, firmware version and number of targets.



### 5.11. System Update

This option allows user to update the firmware of duplicator when necessary. Please obtain the proper firmware file from manufacturer, and save the unzipped file under home folder on the flash device (DO NOT save the file under sub folder). Insert the flash device containing the firmware into the source port of duplicator and press ENT. It will update the system, reboot the duplicator after update, active and operate under the new firmware.



## 6. Setup

### 6.1. Copy Area

This option allows to select the area on the source device to copy onto the target devices. You may select either "System And Files" to skip all the unoccupied area on the source device or "Whole Media". By default, the copy area is set up as [System And Files](#).

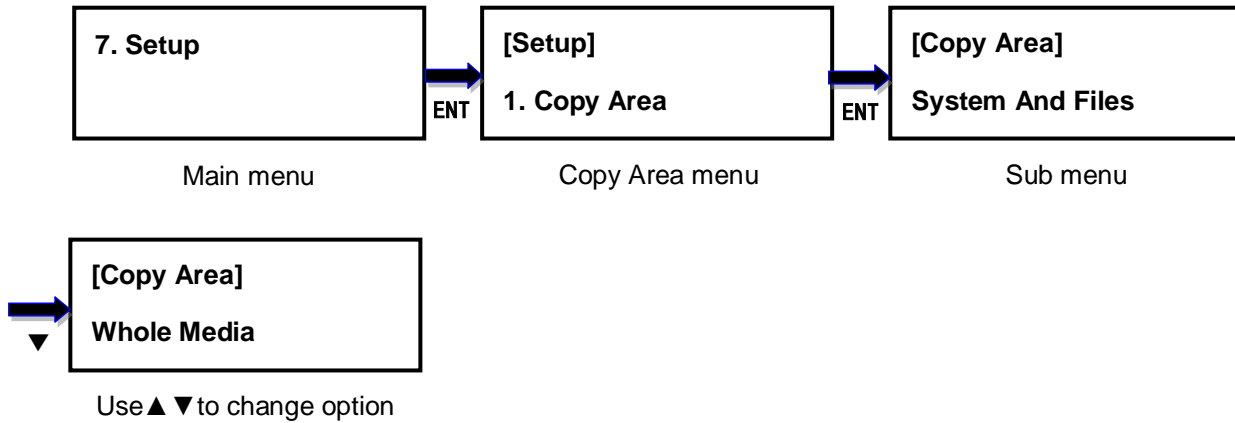
#### System And Files

The duplicator first analyzes the file format of source device. You may copy only the system and files area to save overall copy time if the file format is FAT16, FAT32, exFAT, NTFS (Windows), EXT2, EXT3, EXT4 (Linux), and HFS/HFS+ (Mac). Otherwise, the duplicator will copy the entire source device content to the target devices including unoccupied space. For instance, the source device has 8GB capacity but with only 50MB of data in FAT32 file format. The duplicator will copy only the 50MB of data area to the target device, hence shortening overall copy time.

#### Whole Media

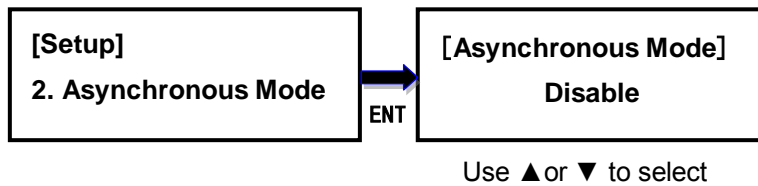
When selected, the duplicator copies the entire content on the source device, including both the data

and empty spaces. This option is used when you have a source device with unknown file format. For instance a source device has 8GB capacity and 50MB of data with unknown file format, the duplicator will copy the whole 8GB of content to target device.



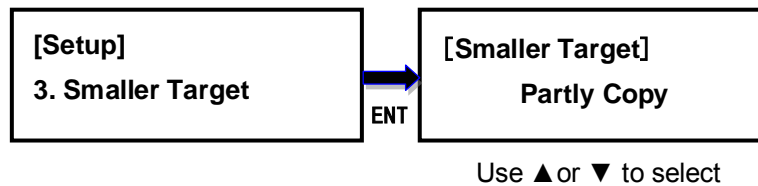
### 6.2. Asynchronous Mode

This option allows to enable or disable Asynchronous Mode. By default the Asynchronous Mode is **disabled**. Please refer to Chapter III for the detail of operation on Synchronous and Asynchronous Mode.



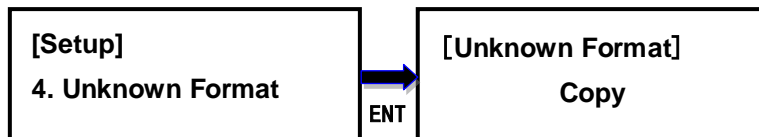
### 6.3. Smaller Target

If the capacity of the target device is smaller than the source device, the duplicator will partly copy or cannot copy. Partly Copy is the default setting.



### 6.4. Unknown Format

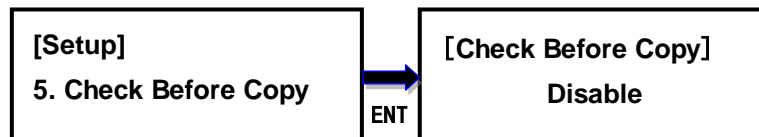
This option allows you to Copy or Skip unknown format. If option Skip is selected here, the unknown format from source will not be copied during copy process. **Copy** unknown format is the default setting.



Use ▲ or ▼ to select

### 6.5. Check Before Copy

This option allows to check device real capacity before copying. By default this option is disabled.



Use ▲ or ▼ to select

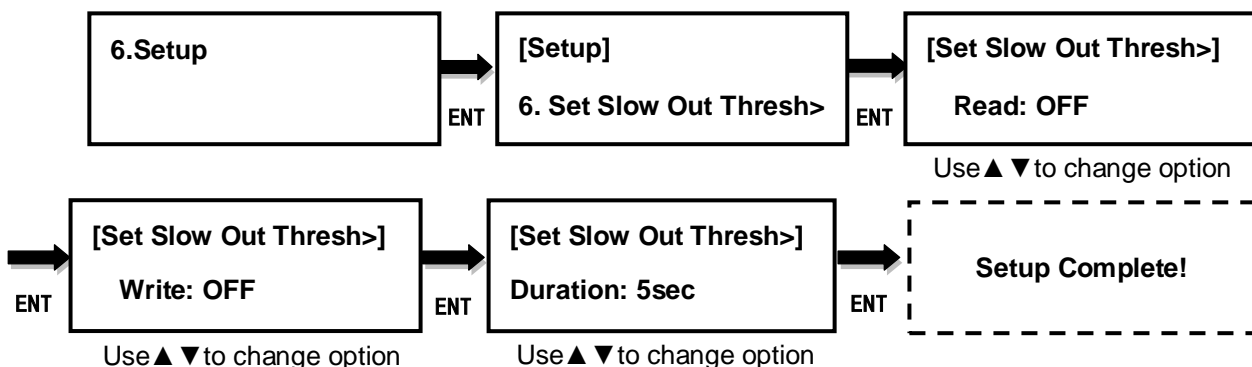
### 6.6. Set Slow Out Threshold

This function allows to set up read/write speed threshold for target devices. When the target device is causing the copy or compare process delay due to its lower read/write speed and the rest of the devices in the same batch have to wait for it, the Slow Out Threshold strategy will be applied as the following: the system will stop the copy or compare process for that particular target device when its read/write speed is below the threshold for continuing number of seconds based on the setting, and its red LED will flash to give warning. There are 3 settings to set up.

**Read:** set up the lowest read speed, and options are OFF, 1MB/s~25MB/s. The default setting is OFF.

**Write:** set up the lowest write speed, and options are OFF, 1MB/s~25MB/s. The default setting is OFF.

**Duration:** set up the period when read or write speed is lower than the threshold for continuing number of time, and options are 1~20second. The default is 5second.

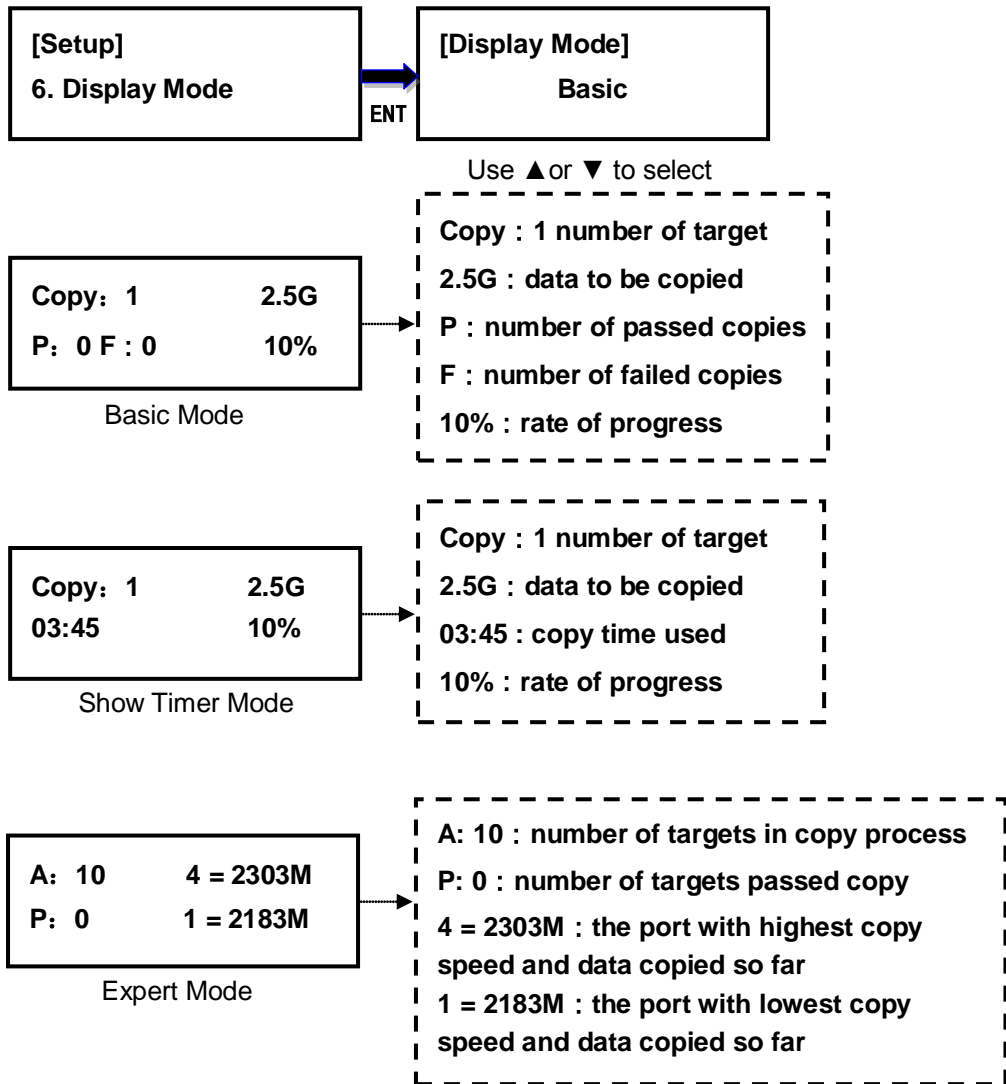


### 6.7. Display Mode

There are three display modes: Basic, Show Timer, and Expert. Basic Mode shows the copy progress in general; Show Timer Mode displays the time used for the task; Expert Mode

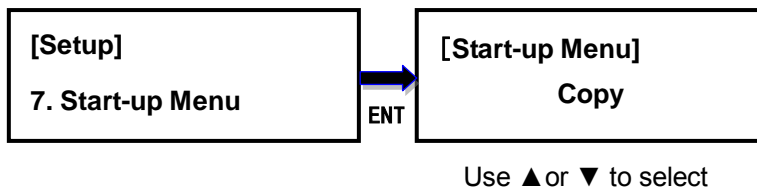


shows the devices with highest copy speed and lowest copy speed and their copy progress respectively. By default it is **Basic Mode**.



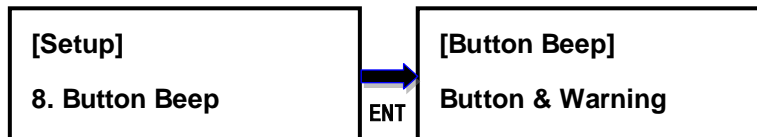
### 6.8. Start-up Menu

Choose one of the following as the default start-up function: Copy, Compare, Copy+Compare, Capacity Check, Utility and Setup. The default start-up function is **Copy**.



### 6.9. Button Beep

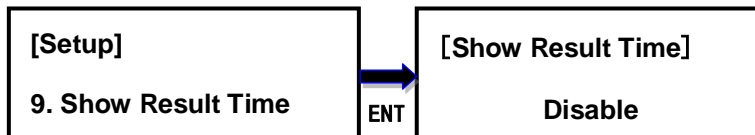
This option allows to set up button sound from the following options: Button & Warning, OFF, Warning only. The default setting is **Button & Warning**.



Use ▲ or ▼ to select

### 6.10. Show Result Time

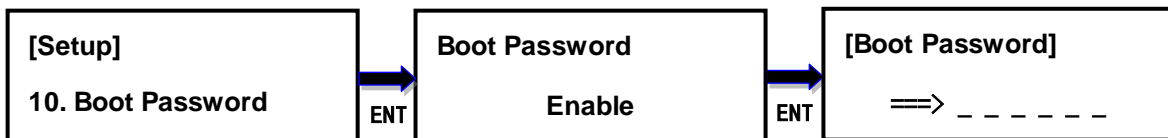
This option allows to enable or disable the display of copy time after finishing the copy process. The default setting is [disable](#).



Use ▲ or ▼ to select

### 6.11. Boot Password

This option allows to set up password for system boot up to prevent from the unauthorized use of the duplicator. The password must be 6 characters.

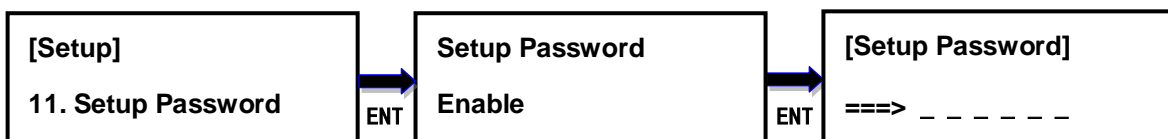


Use ▲ or ▼ to select

Use ▲ or ▼ to select,  
Press ENT to confirm

### 6.12. Setup Password

This option allows to set up password for Setup function to prevent from the change of system settings on the duplicator. The password must be 6 characters.

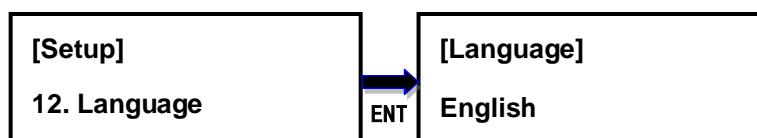


Use ▲ or ▼ to select

Use ▲ or ▼ to select,  
Press ENT to confirm

### 6.13. Language

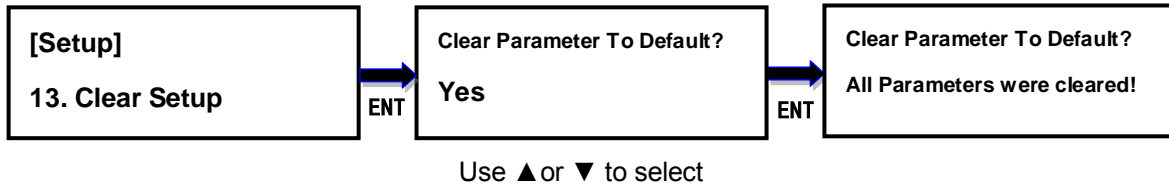
This option allows to choose the language for display: English, Spanish, Portuguese, and Japanese. English is the default [language](#).



Use ▲ or ▼ to select

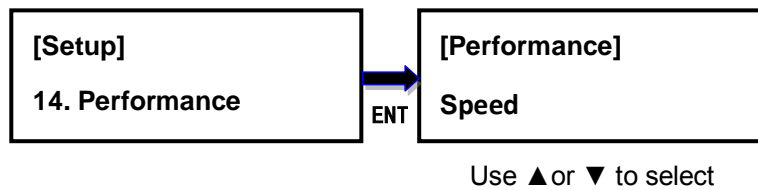
### 6.14. Clear Setup

This option resets the duplicator back to factory default settings.



### 6.15. Performance

This option allows to set up the performance for Copy function based on the following modes: Speed, Balance, and Compatibility. Speed mode is to execute the Copy function at the fastest speed, but may have compatibility issue with certain brands flash media. Balance mode is to execute the Copy function at stable speed, and have less compatibility issue with certain brands flash media. Compatibility mode is to execute the Copy function at the most stable speed, and almost have no compatible issue with flash media. The default mode is [Speed](#).



## V. Basic Troubleshooting

1. The copy speed of duplicator depends on the SD/Micro SD card own read and write speed. Please change the SD/Micro SD card if the copy speed is very low and unacceptable.
2. This duplicator device cannot copy any data content with copy protection. For non-standard SD/Micro SD devices, please select Whole Media from Copy Area setup for duplication.
3. It is recommended to use the SD/Micro SD card with the same capacity for duplication, to avoid unexpected errors.
4. Customer must get pre-approved authorization from manufacturer in order to open the unit for repair or maintenance. Otherwise the warranty of the unit will be voided.
5. Customer must contact manufacturer to obtain proper firmware file for system update if it is necessary and provide with 6.5 System Info. Please follow the instructions when update firmware, and delete the firmware file after the update is done. Without the consent of the manufacturer of any behavior in spreading the firmware file is considered violation of copyright law, and the company will retain the legal recourse liability.

